

THE FACTORY AUTOMATION COMPANY

FANUC

Wherever you need us, we are there

271 locations supporting 109 countries worldwide



Parts

Lifetime OEM spare parts

As long as your machine is in service, we will provide you with original spare parts – for a minimum of 25 years. With dedicated service engineers and direct online access to FANUC stores, we keep you running whatever happens.

Training

FANUC Academy

The FANUC Academy offers everything you need to upskill your teams and increase productivity – from introductory programs for beginners through to courses tailored to the needs of expert users and specific applications.

Service

Maintenance Services

Whatever your production scenario, FANUC solutions keep your machine running via dedicated preventive, predictive and reactive maintenance procedures that maximise uptime and keep downtime to a bare minimum.



Service First

Wherever you need us, our comprehensive FANUC network provides sales, support and customer service all around the world. Our team of skilled experts are available for you 24 hours a day, every day of the year and support you from the first contact until the installation is up and running.

So you always have a local contact that speaks your language.

FIND YOUR LOCAL SERVICE CONTACT IN EUROPE

www.fanuc.eu/uk/en/contact-center

Spare Parts

- worldwide distribution network
- life-time parts coverage
- 99.97% spare parts availability
- 24/7 parts dispatch
- online availability check
- consignment stock
- stock pooling
- customised parts services

**Each part. When you need it.
Where you need it.**

Parts online

- 100% original spare parts
- multi-language user interface
- 24/7 information on products
- selection of delivery services
- emergency service (dispatch within 2 hours)
- free of charge delivery of economy shipments

**FANUC E-Store
www.estore.fanuc.eu**

Part repair

- available for most major genuine FANUC parts
- European repair center
- specialised FANUC testing equipment and quality check procedures
- diagnostic service
- emergency service, handling request within 24 hours
- OEM-specified updates and upgrades
- 12 month OEM warranty

**Extend the lifetime
of your equipment.**

Re-manufacturing

- re-manufacturing of old FANUC equipment
- original FANUC parts
- compliant with the latest machine directives
- rebuilt to your factory specification

**A second life for your
FANUC products.**

On-site field service support

- experienced field engineers
- FANUC knowledge base for diagnosis
- all required OEM parts sent together with the engineer to facilitate first time fix
- 12-month warranty for service jobs
- predictive and preventative Service - to assurance permanent machine functionality

**Reliable. Predictable.
Easy to repair.**

Training

- worldwide network of training centers
- professional FANUC instructors
- latest training equipment
- customised training programs
- on-site training

**Maximise your
productivity.**

WWW.FANUC.EU/SERVICE